



17<sup>th</sup> October 2022

Dear Parent or Guardian,

## Will your child be catching a school bus in 2023?

**They may be entitled to a Bus Travel Assistance or Safety-Net card!**

Is your child:

- entering Prep or Year 7? **YES / NO**
- starting a new school or changing schools? **YES / NO**

Or, has your child changed address or changed school without notifying to Transdev?

**YES / NO**

If you have answered **NO** to all of the above questions, there is no need to apply/re-apply and your child's Bus Travel Assistance or Bus Travel Assistance Safety-Net card will be delivered to the school prior to the first term of 2023.

If you have answered **YES** to any of the above questions, please read the information below to determine if your child is eligible for Bus Travel Assistance or Safety-Net card.

**Bus Travel Assistance** applies to students who meet the distance eligibility criteria:

- High School student who resides 4.8km, or more, from the nearest State High School
- Primary School student who resides 3.2km, or more, from the nearest State Primary School.

*Please note that the distance criteria applies whether your child attends that school or not.*

**Bus Travel Assistance Safety-Net (SN)** applies to new applicants who do not meet the distance criteria above, but is listed on a Pension or Health Care card and meets the following criteria:

- High School student who resides less than 4.8km from nearest State High School.
- Primary School student who resides less than 3.2km from nearest State Primary School.

A copy of the Pension or Health Care card must be supplied upon application.



If your child meets the criteria for either of these cards, please apply online – [www.qld.gov.au/schooltransportassistance](http://www.qld.gov.au/schooltransportassistance)

The latest route and timetable information for school bus routes can be found on the TransLink website - <https://translink.com.au/travel-with-us/school-travel>

Transdev Drivers operate services in line with the Code of Conduct for Students Travelling on Buses, students, parents, and guardians are encouraged to familiarise themselves with the Code of Conduct before travelling. Code of Conduct for Students Travelling on Buses is available at – <https://translink.com.au/travel-with-us/school-travel-info/code-of-conduct>

**Applications are welcome now for 2023. Please note carefully in Section 6 the date your child will commence catching the bus in 2023.**

Yours sincerely,

**Customer Experience Team**  
Transdev Queensland Bus

**Conditions of Issue:**

- The regulations pertaining to any child's eligibility for complete or partially subsidised travel are determined by the Department of Transport and Main Roads (TMR).
- At all times, the card/bus pass remains the property of Transdev Queensland.
- Application forms must be completed by a parent/guardian of the student
- The initial card is issued without cost. Replacement cards (lost, stolen or damaged) will be issued at additional cost.